

Emergency Response Guide

Keep this plan somewhere everyone in the household can find it. Review it once a year.

EVACUATION LOCATION

Peel Forest Village Hall

1209 Peel Forest Road

WHO TO CALL

111

Any immediate threat to life, safety, or property — including fire, serious injury, and crime in progress.

You can text 111 if you can't speak safely — but only if you have registered first at **111.govt.nz**. Do it now.

Non-urgent Police	105 or 105.police.govt.nz
Health advice	Healthline 0800 611 116
Civil Defence & local info	Timaru District Council — 03 687 7200 · customer@timdc.govt.nz
Power faults & outages	Alpine Energy 0800 66 11 77 — treat every fallen line as live and stay 8m clear
Fire season status	checkitsalright.nz — open, restricted, or prohibited before any outdoor fire
Civil Defence Response Team	Activated through Civil Defence. For urgent help call 111. Call Council channels for local information, or in an event visit the evacuation centre if safe to do so.

STAY INFORMED

Emergency Mobile Alerts	Automatic alerts to your phone — keep mobile data on
Local radio	RNZ National 101.1 FM · More FM 98.5 · Newstalk ZB 1098 AM
Timaru District Council	03 687 7200 · customer@timdc.govt.nz · timaru.govt.nz
Canterbury Civil Defence	ocdm.govt.nz · Facebook: Canterbury Civil Defence
Environment Canterbury	ecan.govt.nz · River & rain levels 0800 324 636
NZTA road closures	journeys.nzta.govt.nz · 0800 444 449

LEAVE OR SHELTER?

LEAVE EARLY

If you are told to evacuate, danger is approaching, or your home may become unsafe.

Go before roads close — don't wait until you feel unsafe.

SHELTER IN PLACE

If roads are unsafe, blocked, flooded, smoky, or dangerous.

Stay inside with doors and windows closed. Call 111 if trapped or in immediate danger.

HAZARD-SPECIFIC GUIDANCE

≈ FLOOD

- Know your property's flood risk and plan a route to higher ground now
- Leave early if water rises or roads may close
- Move to higher ground immediately
- Never walk or drive through floodwater

🔥 FIRE / WILDFIRE

- Clear gutters, long grass, and firewood away from buildings; check the fire season at checkitsalright.nz
- Leave early if fire, smoke, embers, or closures are nearby
- If ordered to evacuate — go immediately
- Call 111 if life or property is at risk

* SNOW

- Stock firewood, food, and water before a cold snap; service heating and keep vehicles fuelled
- Leave before conditions worsen if you can't heat safely, need powered medical equipment, or are told to evacuate
- Stay home if safe; conserve heat, close unused rooms
- Avoid all non-critical travel

🏠 EARTHQUAKE

- Secure tall furniture, heaters, and gas cylinders; agree where to shelter in each room
- During shaking: **Drop • Cover • Hold**
- Stay inside until all shaking stops
- Leave only if: building damaged, fire, gas smell, landslide risk, or official instruction

☁ EXTREME WIND / STORM

- Before the storm: secure all loose outdoor items
- Stay inside away from windows and trees
- Close doors, curtains, and blinds
- Evacuate only if home is unsafe or officials advise

⚡ POWER / SOLAR STORM

- Keep torches, stored water, and power banks ready; know how to open electric gates by hand
- Stay home unless medical, heating, or water needs can't be met
- Expect disruption: power, phones, EFTPOS, fuel, water, gates, traffic lights
- Check on neighbours who rely on powered equipment

HOME KIT — PLAN FOR 7+ DAYS

Date each item as you check it, and review the whole kit once a year.

ITEM	CHECK	DATE
Water — 3L per person per day; at least 21L each, in sealed containers. Extra for pets, livestock, and cooking.	Replace every 6 months	
Food — 7 days of non-perishables, manual can opener, baby and pet food.	Rotate every 6 months	
Cooking — Gas stove or BBQ with spare canisters — outside only. Matches in a waterproof bag. Pots and utensils.	Test and refill yearly	
Light — Torch or headlamp each, spare batteries. Avoid candles — fire risk.	Test batteries yearly	
Radio — Battery, solar, or wind-up radio for Civil Defence broadcasts, plus spare batteries.	Test every 3 months	
Power — Power banks (10,000mAh+), car charger, solar charger. A portable power station or generator is worth having for a fridge, pump, or medical equipment.	Recharge monthly	
Health — First aid kit, two weeks of prescriptions, spare glasses, hearing aid batteries, EpiPen, medical notes.	Check every 3 months	
Hygiene — Soap, sanitiser, wipes, toothbrushes, toilet paper, sanitary products, nappies, rubbish bags.	Restock yearly	
Toilet — Lidded bucket, heavy bin liners, cat litter or sawdust, disinfectant, gloves. Site away from water.	Check yearly	
Warmth — Sleeping bag each rated to 0°C, wool blankets, thermals, wet-weather gear, sturdy shoes. Dry firewood under cover.	Check before winter	
Safety — P2 masks, work gloves, goggles, duct tape, tarpaulin, toolkit, fire extinguisher, hi-vis vest.	Check pressure yearly	
Communication — Contacts written on paper, whistle, agreed meeting point and out-of-area contact.	Review yearly	
Documents — Waterproof bag: ID, passports, insurance, prescriptions, bank details, local map.	Review yearly	
Animals — 7 days of feed and water, carriers and leads, vet records, medicines, a plan for where they go.	Check every 6 months	
Cash — \$200–\$500 in small notes and coins — EFTPOS may be down for days.	Check yearly	
Fuel — Vehicles at least half full. Approved fuel container and generator fuel if you have them.	Top up weekly	

GRAB BAG

BEFORE YOU LEAVE THE HOUSE

1.

Take the grab bag, medicines, phone, and keys
2.

Turn off gas and water at the mains if instructed; unplug appliances
3.

Close windows and doors, and lock up
4.

Leave a note saying where you have gone and when
5.

Tell your out-of-area contact you are moving
6.

Register at the evacuation centre so you are accounted for

Keep the bag somewhere easy to grab, in a watertight carrier one person can lift. ★ marks what to take first if you have 60 seconds.

- ☐ ★ Water: 1L+ per person in a sealed bottle

☐ Food: 1–2 days of snacks, no cooking needed

☐ ★ Torch and headlamp with spare batteries

☐ Battery or wind-up radio

☐ ★ Phone, charger, and power bank (fully charged)

☐ ★ First aid kit and 3 days of essential medicines

☐ Prescription list and medical information, written

☐ ★ ID: passport, driver licence, or copies

☐ Insurance documents and bank account details

☐ Emergency contacts written on paper

☐ Cash: \$100–\$200 in small notes and coins
- ☐ House and car keys

☐ Glasses, hearing aids, and spare batteries

☐ Mobility aids or equipment

☐ Warm layers, waterproof jacket, hat, sturdy shoes

☐ Change of clothes and underwear (2 days)

☐ Hand sanitiser, wipes, toilet paper, P2 mask

☐ Baby supplies: nappies, formula, wipes (3 days)

☐ Pet lead or carrier, 2 days of pet food, medicine

☐ Whistle, for signalling if trapped

☐ Written evacuation destination and out-of-area contact

OUR HOUSEHOLD PLAN

Meeting point	Out-of-area contact	Who needs help to leave
Where animals will go	Water and power shut-offs	Neighbours we will check on
Doctor / pharmacy	Insurer and policy number	Vet / stock care
School / workplace	Generator, firewood, stored water	Kit last checked (date)